

प्रधान कार्यालय: मणिपाल 576 104 (कर्नाटक)
Head Office: Manipal-576104(Karnataka)
संगठन एवं पद्धति प्रभाग
ORGANISATION & METHODS DIVISION



Circular No.488-2016-BC-PD-71-SWD

Date: 25-11-2016

PERMANENT UTILITY

GRIEVANCES CELL AT PERSONNEL DEPARTMENT: STAFF WELFARE DIVISION FOR RETIRED EMPLOYEES/EX-STAFF/FAMILY PENSIONERS

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We are pleased to inform that as advised by the Indian Banks' Association, the Competent Authority has permitted to set up a Grievances Cell, to look into and resolve the grievances of Retired Employees/Ex-Staff/Family Pensioners. The Grievances Cell has been functioning at Personnel Department: Staff Welfare Division, Head Office: Manipal. The Retired Employees/Staff Pensioners/Family Pensioners may address their grievances if any, to - The Grievances Cell, Personnel Department: Staff Welfare Division, Head Office: Manipal.

We wish to inform that CO: DIT has now allotted a separate e-mail address i.e., hoswdgrvs@syndicatebank.co.in to Grievances Cell, Personnel Department: Staff Welfare Division, HO: Manipal. As such, the Retired Employees/Ex-Staff/Family Pensioners may henceforth forward their grievances if any, to this e-mail address for quick resolution/disposal of the grievances. Further they may also contact Grievances Cell, PD: SWD over Telephone No. 0820-2572085.

Clarification required, if any, on this circular may be sought from **PERSONNEL DEPARTMENT-STAFF WELFARE DIVISION** at Head Office, Manipal through respective Regional Offices as per extant guidelines.

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(GOPINATH T IYER)
GENERAL MANAGER (P)