



पंजीकृत कार्यालय : मणिपाल - ५७६१०४ : **Registered Office: Manipal - 576 104.**  
कॉर्पोरेट कार्यालय, डीआईटी, डिजिटल बैंकिंग, बीपीआर एवं कार्ड सेंटर विभाग, देवांगा टावर, १ फ्लोर, नः ३५,  
के जी रोड, बेंगलुरु - ५६०००९,  
दू: ०८०-२२०७३८५३

**Corporate Office, DIT, Digital Banking, BPR & Card Centre Department, Devanga Tower, 1<sup>st</sup> Floor, No.35,  
K G Road, Bengaluru - 560 009  
Tel: 080-22073853**

### ADDENDUM

### Tender for Engagement of Vendor for End to End Management of Credit Card Solution & Operations for Five years, under Opex model

This is further to our Tender Notice No RFP-003/CO:CC/2019 dated 28.01.2019 put on website for the captioned matter.

- Page No 40, under 3.9.33, Point No 10 is included as below:

#### Data Retention:

The vendor shall Store and Process the Bank's data as per the Business Requirement. At all times, the vendor shall ensure that the Data is stored in an independent Server/storage and there is no commingling of Data with other entity or competitor. Utmost Data Privacy should be ensured while Archiving and storing the data separately. In no case, the Bank's Data shall be purged, deleted. The vendor shall obtain explicit permission from the Bank, before purging or Deleting Data.

**Date : 30.01.2019**

**Deputy General Manager**