



FAQ: Ride and get Rs75 Off on every 6th ride with MasterCard

1. What is the Mastercard <> Uber offer about?

If you charge your Uber rides to your Mastercard - every sixth [6th] ride will be free up to Rs.75

2. How do I add my Mastercard to my Uber account?

*On your Uber app, select 'Payment'
Then 'Add Payment Method'
Input your card details*

3. Is every sixth [6th] ride totally free?

No. It is free up to Rs.75

4. What happens if my fare is more than Rs.75?

Let's say your fare is Rs.100 on your sixth ride - then the Mastercard discount waives off Rs.75 - and you only have to pay Rs.25

5. What happens if my fare is less than Rs.75?

Let's say your fare is Rs.50 on your sixth ride - since the Mastercard discount is up to Rs.75, this will be totally free.

6. Do I need to add in a special promo code for this offer to work on my Uber account?

No. You don't need a promo code. The Uber system picks this up automatically, tracks it and does the discount for you.

7. When was this promo introduced?

This promo went live on the 22nd of May 2017.

8. Till when is it valid?

This promo ends on the 22nd of July 2017.



9. What happens if I take more than 6 rides, say 19 rides?

This promo is for every sixth ride. Therefore, the discount kicks in on multiples of sixes. Like your sixth ride, twelfth ride, eighteenth ride and so on and so forth.

10. My Mastercard promo doesn't seem to have kicked in - what do I do?

*Please do contact Uber via help.uber.com - Uber's Support Team will look into this for you.**

**Please use this response for any issue reported in that you are unable to deal with. Putting your customer onto our Support Team is the fastest way to get their issues solved.*