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Dear Valued Customer,

### **Security Tips for Safe and Secure Mobile Banking**

We at SyndicateBank, have implemented highest industry security standards and constantly review it to counter new evolving security threats.

We suggest the following precautions to protect all your Mobile Banking Apps like SyndMobile/ SyndUPI / SyndBharatQR/ Synd e-Passbook for a safe and secure transactions.

1. Do not download and install applications from untrusted sources. Install applications downloaded from reputed application market only.
2. Prior to downloading / installing apps on android:
  - a. Always review the app details, number of downloads, user reviews, comments and "ADDITIONAL INFORMATION" section.
  - b. Verify app permissions and grant only those permissions which have relevant context for the app's purpose.
  - c. Do not check "Untrusted Sources" checkbox to install side loaded apps.
3. Exercise caution while visiting any sites or clicking on any links. In case of suspicious link, simply ignore it.
4. Install and maintain updated anti-virus/anti-malware and keep it updated.
5. Install Android updates and patches as and when available from Android device vendors.
6. Maximize the security feature by enabling device encryption or encrypting external SD card feature available with most of the android OS
7. Avoid using unsecured WI-FI, public or shared networks. There may be rogue Wi-Fi access points at public places used for distributing malicious applications
8. Refer to security best practices for mobile Phone users:  
[http://www.cyberswachhtakendra.gov.in/documents/Mobile\\_phone\\_Security.pdf](http://www.cyberswachhtakendra.gov.in/documents/Mobile_phone_Security.pdf)
9. Never disclose your login credentials like User Name, Password etc. to anybody. SyndicateBank never asks for these details from the customers.

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