



मानव संसाधन विभाग / HUMAN RESOURCES DEPARTMENT

कर्मचारी कल्याण प्रभाग / STAFF WELFARE DIVISION

प्रधान कार्यालय : मणिपाल / HEAD OFFICE: MANIPAL

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संदर्भ सं./Ref.No.790/0012/HO/SWD/IBA INS POL/2017

दिनांक /Date:21.11.2017

NOTIFICATION

SUB: IBA GROUP HEALTH INSURANCE POLICY FOR RETIREES –LAST DATE FOR SUBMISSION OF CLAIM DOCUMENTS IN RESPECT OF OLD CLAIMS UNDER POLICY EXPIRED ON 31.10.2017-

UIICo. Ltd the Lead Insurer have informed that though as per the policy condition, claim documents are to be submitted within 30 days of discharge or treatment taken (OPD) or post hospitalization, some of the retirees due to unavoidable circumstances which are beyond their control might not have submitted the claim occurred during the period from the date of commencement of coverage in the respective policies till 31/10/2017 on time, to all such retirees/family pensioners covered under the policy, they are pleased to give one more opportunity to submit the claim documents with the following timelines. The below timeline is also applicable for those who have claim during the fag end of the policy:

1. On or before 25/12/2017 OR
2. 30 days from the date of discharge OR
3. 30 days from the date of post-hospitalisation, whichever falls later.

UIICo. Ltd have further informed that all the retirees/family pensioners who were covered under the IBA Retirees' Policies expired on 31.10.2017, are requested to use this final opportunity for submission of claims under 2016-17 policy. While submitting such old claims the retirees have to submit an explanation detailing the extreme case of hardship which resulted in the delay and the same may be forwarded to the TPA duly endorsed by the claim nodal officer of the bank.

In view of above, all the retirees/family pensioners who wish to use this final opportunity for submission of old claims under the expired 2016-2017 policy, are requested to submit such old claims in the prescribed format along with original certificates/bills etc and **an explanation letter detailing the extreme case of hardship which resulted in the delay to** : IBA Medical Section, HRD: Staff Welfare Division, HO: Manipal **through Speed Post only to reach on or before 20.12.2017**, so that the same may be forwarded to the VIDAL HEALTH TPA LTD with Bank's endorsement before the time line i.e. 25.12.2017.

We reiterate that the pending old claims of more than 45 days only are to be sent to HO: HRD: Staff Welfare Division and all other claims are to be sent directly to VIDAL TPA LTD.

महा प्रबंधक (मा.सं.) /GENERAL MANAGER (HR)