



कार्मिक विभाग / PERSONNEL DEPARTMENT  
कर्मचारी कल्याण प्रभाग / STAFF WELFARE DIVISION  
प्रधान कार्यालय : मणिपाल / HEAD OFFICE: MANIPAL

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Circular No. 03/2017/CYC/0012/HO/SWD/HEALTH

दिनांक /Date: 10.01.2017

To: ALL BRANCHES/OFFICES/RETIREEES

विषय/Sub: IBA HEALTH INSURANCE POLICY FOR EX-EMPLOYEE/RETIREEES –  
LOGIN TO VIDAL WEBSITE.

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Kind attention is drawn to our circular No.40/2016/CYC/0012/HO/SWD/HEALTH-INS dated 19.12.2016. We have been informed by United India Insurance Co. Ltd.(the Insurer) and Vidal Health Insurance TPA that due to some technical hitch in their server there is login problem and as such updation of personal details in Vidal website is not possible at present. They have informed that they will resolve the problem/issue shortly and have requested to bear with them. Due to this claim settlement process is also being delayed and once they resolve the problem they will speed up the settlement process.

In view of above, all ex-employees/retirees/family pensioners are hereby requested not to complain about the login problem and they may update the personal details once the technical hitch problem is resolved. Further **please note that for all the Retirees/Family Pensioners enrolled under Retirees' Policy last year, the E-Card of last year will continue for this year's renewal policy also and there is no change in the VIDAL CARD NO.**

We have been pursuing the matter with both UII Co. Ltd and VIDAL Health Insurance TPA. We will issue a separate communication immediately on resolution of the technical problem /issue.

(RAMANANDA NAYAK)

उप महा प्रबंधक (का) / DY GENERAL MANAGER (P)