

## **TECHNOLOGY INITIATIVES**

1965	Installed <b>first Data Processing machine</b> at the Head Office.
1985	<b>ALPMs</b> introduced
1987	In House Computer at H.O. upgraded to ICIM 6000/40
1991	Established connectivity to <b>SWIFT</b>
1993	<b>First totally computerised</b> branch made operational at Nehru Place Delhi
1995	<b>E-Mail</b> facility introduced at 26 branches
1996	First Telebanking facility introduced at South Block Branch New Delhi
1996	First ATM installed at Gandhi Nagar, Bangalore.
1997	Bank's website launched
1998	Joined Indian Financial Network ( <b>INFINET</b> ) and <b>VSAT Network</b>
2001	<b>Centralised Banking Solution (CBS)</b> under the brand name " <b>Syndicat-e-banking</b> " launched
2004	<b>Internet Banking</b> launched as one more Delivery Channel for CBS customers
2005	<b>Syndicat-e-banking</b> extended to 245 Branches/Offices as at 31.03.2005 covering 105 centres <b>SyndBillPay</b> Scheme & Excise and Service Tax payments scheme launched through Internet Banking

2006	Syndicat-e-Banking Branches/Offices extended to 529 in 212 centres as at 31.03.2006
2007	<p>CBS Branches/Offices increased to 1508 in 801 centres and covering 91% of Bank's business as at 31.03.2007</p> <p>101 Branches cut over to <b>CBS on a single day</b></p> <p>51 ATMs commissioned on a single day</p>
2008 - 2009	<p>CBS Branches/Offices increased to 1829 in 1033 centres. The business under CBS rose to over 95% as at 31.03.2008.</p> <p><b>SMS Banking</b> launched during January 2008</p>
	<p>The Bank achieved 100% implementation of Core Banking Solutions (CBS) by bringing all its branches on the CBS platform.</p>