



## Grievance / Dispute Redressal mechanism for Financial Inclusion Customers.

As per the Board Approved Business Correspondence Policy of the Bank,

The board containing Bank's logo and name, name of BC, transaction timings, address of Grievance Redressal Officer setc; as per the specifications/design provided in the Policy should be prominently displayed in the premises of BC **in English and local language**, for information of the customers and Public.

The First Level of Customer Redressal Officer to be displayed in BC premises is the Name and Address of the Branch Manager of the Base Branch.

The second Level of Customer Redressal Executive is the Regional Managers of the particular Region under which the villages is situated.

**The third Level of Customer Redressal Executive is the General Manager (Financial Inclusion) at Corporate Office, Bangalore, whose name and address is given below.**

Sri G Ramanathan  
General Manager : Financial Inclusion  
Fifth Floor,  
Syndicate Bank Corporate Office, Gandhi Nagar,  
Bangalore-560009  
Tel No-080-22264153  
e-mail – [cfigm@syndicatebank.co.in](mailto:cfigm@syndicatebank.co.in)

**The Name, Address and other details of Second Level Grievance Redressal Executives are given below.**

<p><b>The Asst. General Manager Regional Office SyndicateBank 43/2, Manisha Block Sanjay Place M G Road <u>AGRA - 282 002</u> PH. 2851699</b></p>	<p><b>The Asst. General Manager Regional Office SyndicateBank 52/A, Shanbhag Building Unkal Cross, Sainagar Road <u>HUBLI - 580 003.</u> Ph. 2277194</b></p>
<p><b>The Asst. General Manager Regional Office SyndicateBank Sreenivasa Nagar <u>ANANTAPUR - 515 001</u> PH. 245498</b></p>	<p><b>The General Manager Regional Office - City SyndicateBank Pioneer House 6-3-653 Ground Floor, Opp. Erram Manzil Somajiguda <u>HYDERABAD - 500 082</u> Ph. 23311376</b></p>
<p><b>The Dy. General Manager Regional Office SyndicateBank Agadi Building II Floor, Bangalore Road <u>BELLARY - 583 103</u> Ph. 277739</b></p>	<p><b>The Dy. General Manager Regional Office SyndicateBank Adam Arcade I Floor A.S.Rama Rao Road P B No.778 Moghulrajpuram <u>VIJAYAWADA 520 010.Ph-2470026</u></b></p>
<p><b>The General Manager Regional Office SyndicateBank Neptune Towers Opp. Nehru Bridge Ashram Road <u>AHMEDABAD - 380 009</u> Ph. 26589082</b></p>	<p><b>The Dy. General Manager Regional Office SyndicateBank 140/1, Bhawani Puram Near Jail Chungi University Road <u>MEERUT - 250 004</u> Ph. 2600065</b></p>
<p><b>The Dy. General Manager Regional Office SyndicateBank 1756 First Floor Shanbhag Chambers</b></p>	<p><b>The Dy. General Manager Regional Office SyndicateBank Syndicate Towers Catholic Centre</b></p>

<b>Kirloskar Road</b> <b><u>BELGAUM - 590 002</u></b> <b>Ph. 2405050</b>	<b><u>UDUPI - 576 101</u></b> <b>Ph. 2520999</b>
<b>The Asst. General Manager</b> <b>Regional Office</b> <b>SyndicateBank</b> <b>Shikarvarta</b> <b>04, Indira Press Complex</b> <b>Maharana Pratap Nagar</b> <b><u>BHOPAL - 462 011</u></b> <b>Ph. 2551244</b>	<b>The Asst. General Manager</b> <b>Regional Office</b> <b>SyndicateBank</b> <b>II Floor</b> <b>KMS Building</b> <b>Fort Road</b> <b><u>KANNUR - 670 001</u></b> <b>Ph. 2706043</b>
<b>The Asst. General Manager</b> <b>Regional Office</b> <b>SyndicateBank F4 II Floor</b> <b>Indradhanu Market Complex IRC</b> <b>Village Nayapalli</b> <b><u>BHUBANESHWAR - 751 015</u></b> <b>Ph. 2551506</b>	<b>The Asst. General Manager</b> <b>Regional Office</b> <b>SyndicateBank</b> <b>Syndicate House</b> <b>Main Road</b> <b><u>KARWAR - 581 301</u></b> <b>Ph. 226758</b>
<b>The General Manager</b> <b>Regional Office</b> <b>SyndicateBank</b> <b>Bank Square SCO 76-77</b> <b>Sector 17B</b> <b><u>CHANDIGARH - 160 017</u></b> <b>Ph. 2728603</b>	<b>The Dy. General Manager</b> <b>Regional Office</b> <b>SyndicateBank</b> <b>43/28 Nawal Kishore Road</b> <b>Skylark Building, IV Floor</b> <b>Hazratganj</b> <b><u>LUCKNOW - 226 001</u></b> <b>Ph. 2613686</b>
<b>The General Manager</b> <b>Regional Office</b> <b>SyndicateBank</b> <b>I Floor, 38 SIC Building</b> <b>Anna Salai</b> <b><u>CHENNAI - 600 002</u></b> <b>Ph. 28584334</b>	<b>The Dy. General Manager</b> <b>Regional Office</b> <b>SyndicateBank</b> <b>II Floor,</b> <b>SyndicateBank Building</b> <b>Light House Hill Road</b> <b>Hampanakatta</b> <b><u>MANGALORE - 575 001</u></b> <b>Ph. 2444534</b>
<b>The Dy. General Manager</b> <b>Regional Office</b> <b>SyndicateBank</b>	<b>The Asst. General Manager</b> <b>Regional Office</b> <b>SyndicateBank</b>

<p><b>I Floor, KVGB Bldg, Near Ibrahimpur Railway Gate Viveknagar (West) <u>BIJAPUR - 586 109</u></b></p>	<p><b>Yajamana Arcade 1017, G &amp; H block Pancha Mantra Road Kuvempunagar <u>MYSORE - 570 023</u></b></p>
<p><b>The Dy. General Manager Regional Office SyndicateBank Jonnalagaddavari Street <u>NELLORE - 524 001</u> Ph. 2323171</b></p>	<p><b>The Asst. General Manager Regional Office SyndicateBank 90 Canal Road I Floor Ramdaspath <u>NAGPUR - 440 010</u> Ph. 2551628</b></p>
<p><b>The Dy. General Manager Regional Office SyndicateBank Indira Apartments 4<sup>th</sup> Floor Caetano Albuquerque Road <u>PANAJI GOA - 403 001</u> Ph. 2424083</b></p>	<p><b>The General Manager Regional Office SyndicateBank No.6 Bhagwandas Road <u>NEW DELHI - 110 001</u> Ph. 23384164</b></p>
<p><b>The Dy. General Manager Regional Office SyndicateBank 105-106 Ponnurangam Road (West) R S Puram <u>COIMBATORE - 641 002</u> Ph. 2545951</b></p>	<p><b>The General Manager Regional Office SyndicateBank No.27, I Floor Shakespeare Sarani <u>KOLKATA - 700 017</u> Ph. 22878690</b></p>
<p><b>The Asst. General Manager Regional Office SyndicateBank P B No.2615 Pioneer Towers I Floor Shanmugham Road <u>ERNAKULAM - 682 031</u> Ph. 2367063</b></p>	<p><b>The General Manager Regional Office SyndicateBank 69, 9<sup>th</sup> Main, Jayanagar III Block <u>BANGALORE - 560 011</u> Ph. 26552677</b></p>

<p>The Dy. General Manager Regional Office SyndicateBank 48 Neelam Bata Road Bhadana Bhawan I Floor <u>FARIDABAD - 121 001</u> Ph. 243873</p>	<p>The General Manager Regional Office SyndicateBank Maker Tower No. E II Floor Cuffe Parade Colaba <u>MUMBAI - 400 005</u> Ph. 22181283</p>
<p>The Dy. General Manager Regional Office SyndicateBank II Floor, Maurya Tower Maurya Lok Complex Dak Bungalow Road <u>PATNA - 800 001</u> Ph. 2203678</p>	<p>The Asst. General Manager Regional Office - Rural SyndicateBank Pioneer House 6-3-653 V Floor, Opp. Erram Manzil Somajiguda <u>HYDERABAD - 500 082</u> Ph. 23311382</p>
<p>The Dy. General Manager Regional Office SyndicateBank Bharati Vidyapeeth Bhavan Lal Bahadur Shastri Marg Navi Peth <u>PUNE - 411 030</u> Ph. 24337949</p>	<p>The Dy. General Manager Regional Office SyndicateBank R1/77 First Floor New Rajnagar <u>GHAZIABAD - 201002</u> Ph. 2968475</p>
<p>The Asst. General Manager Regional Office SyndicateBank Sastrakripa Office Complex Sasthamangalam <u>TRIVANDRUM - 695 010</u> Ph. 2726525</p>	<p>The Asst. General Manager Regional Office SyndicateBank 2<sup>nd</sup> Floor, D &amp; H Tower M.R.D. Road, BAMUNIMAIDAM <u>GUWAHATI - 781 021</u> Ph. 0361-2654461</p>
<p>The Asst. General Manager Regional Office SyndicateBank Plot No. 3A Sandhya Jyothi Darpan Building Vidhya Ashram Institutional Area J L N Marg</p>	<p>The Asst General Manager Regional Office SyndicateBank Civil Lines <u>MORADABAD – 244 001</u> Uttar Pradesh</p>

**JAIPUR - 303 017**

**The Names of the Regional Manager are as follows**

<b>Sl. No.</b>	<b>Region</b>	<b>Name</b>	<b>Designation</b>
1	Agra	Sri B Ananth Rao	Asst General Manager
2	Ahmedabad	Sri Anil Kumar Argal	General Manager
3	Anantapur	Sri G Ananthram	Dy. General Manager
4	Bangalore	Sri K Santhosh Kamath	General Manager
5	Belgaum	Sri Siddalingappa	Dy General Manager
6	Bellary	Sri K Balakrishna Menon	Dy General Manager
7	Bhopal	Sri N Hariharan	Dy. General Manager
8	Bhubaneshwar	Sri Surendra K Mahunta	Asst General Manager
9	Bijapur	Sri Vinayaka M Bhat	Dy General Manager
10	Chandigarh	Sri Vishwanathan Nair T	General Manager
11	Chennai	Sri I N Raghavendra Bhat	General Manager
12	Coimbatore	Sri T Ravindranath	Dy General Manager
13	Delhi	Sri S Balakrishna	General Manager
14	Ernakulam	Sri Ramachandran S	Dy General Manager
15	Faridabad	Sri Suresh Kumar Verma	Dy General Manager
16	Ghaziabad	Sri Satish Kumar Thakkar	Dy General Manager
17	Guwahati	Sri Asit Chandra Das	Asst General Manager
18	Hubli	Sri . M G Sudhir Kini	Dy. General Manager
19	Hyderabad City	Sri H N Vishweshwar	General Manager
20	Hyderabad Rural	Sri S Venkatesh Kamath	Dy. General Manager
21	Jaipur	Sri K L Mehta	Dy. General Manager
22	Kannur	Sri V Asokan	Dy. General Manager

<b>Sl. No.</b>	<b>Region</b>	<b>Name</b>	<b>Designation</b>
23	Karwar	Sri T Mohan Rajan	Asst General Manager
24	Kolkata	Sri Hari Kapoor	General Manager
25	Lucknow	Sri Vasanth Nayak H	Dy General Manager
26	Mangalore	Sri J S Shenoy	Dy General Manager
27	Meerut	Sri Arun Kumar Thyagi	Dy General Manager
28	Moradabad	Sri Sanjeev Kumar	Dy. General Manager
29	Mumbai	Sri Vinay Ranjan Rao	General Manager
30	Mysore	Sri I T Sethuraman	Asst General Manager
31	Nagpur	Sri Siva Kumara Velu	Dy. General Manager
32	Nellore	Sri Mohan Reddy	Dy General Manager
33	Panaji	Ms. Savita R Kamat	Dy General Manager
34	Patna	Sri J M Khan	Dy General Manager
35	Pune	Sri Baljeet Singh Gandhi	Dy General Manager
36	Thiruvananthapuram	Sri M Sreemanohara Verma	Dy. General Manager
37	Udupi	Sri R Subramani	Dy General Manager
38	Vijayawada	Sri P Raja Reddy	Dy General Manager